

Manage your mobile workforce from end to end with a single, simple app



Make quick decisions regarding your mobile operations to save time and help increase productivity.

Job dispatching

Create new orders for deliveries, service calls, or other types of tasks. Update the status of an order from the field.

Wireless forms

Reduce time and resources with forms that can be completed on tablets or smartphones and sent back to the office.

- Form Workflows allows employees to work together to fill out a single wireless document
- Include signatures and pictures of the job and send to the office
- Pre-determined drop-down choices to help eliminate mistakes

Potential benefits

- Boost workforce productivity
- Streamline management processes and tasks
- Centralize company information
- Increase employee accountability
- Foster organizational transparency
- Enhance on-the-fly communication
- Save time, money, and resources

Features

- Send and receive customized digital forms directly from the field
- Remote employee timekeeping and near-real-time GPS tracking
- Track vehicle location, speed, stops, and onsite durations
- Gain visibility to current locations of high value mobile assets
- Dispatch jobs, track progress, and manage workloads
- Communicate with up to 250 employees using AT&T Enhanced Push-to-Talk, purchased separately



Mobile timekeeping

The mobile time clock lets remote employees clock in and out while on the go and tracks lunches and breaks.

Event-based tracking

Oversee day-to-day events on the dashboard with event-based tracking that captures time, date, and GPS location every time an event is created.

Messaging

Openly communicate with your entire workforce.

Import tools

Use the Custom Reports tool to define the data you would like to report on, and export it based on the modules you are using. These tools help make the initial setup and ongoing maintenance processes more efficient.

Ad hoc report

Extract the data you need based on information relevant to your business.

User groups

View and send information to designated groups to monitor productivity and help increase accountability in the field.

Add-on features

Intelligent tracking

GPS locations from workers' mobile devices provide easy visibility of employee whereabouts. You can set alerts for events, such as arrivals and departures from specific locations.

HOS/ELD

Electronic Logging Devices (ELD) automatically track and log driving hours in order to remain compliant with Hours-of-Service (HoS) mandates, as established by the Federal Motor Carrier Safety Administration (FMCSA).

Additional services

Voice Dispatching

Blend the communication prowess of AT&T Enhanced Push-to-Talk with precision-based Intelligent Tracking. Requires an AT&T Enhanced Push-to-Talk activation.

Vehicle and mobile assets tracking

Monitor and report driver behaviors that could prove to be detrimental to vehicle integrity, while also keeping business owners updated on service needs. Get more visibility on the current locations of critical mobile assets to help make sure your property is safe.

Standard	Enhanced	Premium
\$10 per user/per month	\$15 per user/per month	\$20 per user/per month
Add up to 5 modules from our predefined module library	Add up to 5 modules from our predefined module library	Add up to 5 modules from our predefined module library
1 web user	2 web users	3 web users
Collect data in the field	Collect data in the field	Collect data in the field
Dispatch orders	Dispatch orders	Dispatch orders
Basic infographics and charts for modules	Basic infographics and charts for modules	Basic infographics and charts for modules
Create groups and assign mobile users and vehicles to them	Create groups and assign mobile users and vehicles to them	Create groups and assign mobile users and vehicles to them
	Customize existing modules	Customize existing modules
	Customize and build your own charts and graphics for your form modules	Customize and build your own charts and graphics for your form modules
	Schedule reports to be emailed to you automatically	Schedule reports to be emailed to you automatically
	Customize your dispatch module and build your own services and status workflows	Customize your dispatch module and build your own services and status workflows
	Enhanced filter capabilities in dispatch	Enhanced filter capabilities in dispatch
		Premium dispatch functionality
		API access for software integration
Add Intelligent Tracking for just \$5	Add Intelligent Tracking for just \$5	Add Intelligent Tracking for just \$5

Additional standalone		
Voice Dispatch	Mobile Assets & Vehicle Tracking	HOS/ELD
\$10 per user/per month	\$10 per user or \$15 per vehicle /per Month	\$20 per user/per month
Intelligent Tracking	Intelligent Tracking	Plug and Play device – J-Bus and OBDII compatible
View breadcrumb trails	Customize alerts for driving behavior	Fully FMCSA-certified electronic logs
Enhanced Push-to-Talk	Schedule automatic report to email administrators	IFTA & enhanced and customized DVIR filing included
Schedules calls for up to 250 people at one time	Live view map of vehicle or asset	Supports both ELD- and AOBRD-compliant solutions
Customize geofence locations	Manage after-hour usage	Slip-seat and team-driving tracking for multiple drivers in vehicles
	Create dashboards and reports	Offline support – network connectivity is not required for up-to-date driver logs
	Identify closest-to vehicle/employee	Easy-to-use administration tools for account vehicle and driver management
	Customize geofence locations and alerts	
	Hardware and financing options available	

Important Information:

General: - AT&T Workforce Manager ("the Solution") is available only to Customers with a qualified AT&T business or government agreement ("Qualified Agreement"). The Solution is available for use with multiple network service providers. Only Customer Responsibility Users ("CRUs") are eligible to use the Solution. The Solution is subject to (a) the terms and conditions found at https://www.wireless.att.com/businesscenter/en_US/pdf/orp/att-workforce-manager-eula-032218.pdf ("Additional Product Terms"); (b) the Qualified Agreement; and (c) applicable Sales Information. For government customers, any Product Terms not allowable under applicable law will not apply, and the Qualified Agreement will control in the event of any material conflict between the Qualified Agreement and the Additional Product Terms. For CRUs subscribed to an AT&T wireless service, activation of an eligible AT&T data plan on a compatible device is required. Measured usage incurred in connection with the Solution will be charged as specified in the associated data plan. For use of the Solution with devices subscribed to non-AT&T wireless providers, Customer is responsible for ensuring that Customer, its applicable end users and the Solution complies with all applicable terms of service of such other wireless carrier(s). All associated voice, messaging and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier(s) for such rates, terms and conditions. A compatible device and qualified data plan is required. Any service discounts, equipment discounts, and/or other discounts set forth in the Qualified Agreement do not apply to the Solution. The Solution may not be available for purchase in all sales channels or in all areas. Additional hardware, software, service and/or network connection may be required to access the Solution. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Offer subject to change.

Technical requirements - Additional hardware, software, services and/or network connection may be required. Additional fees, charges, taxes and other restrictions may apply. The Solution's functionality is limited to certain mobile devices and operating systems. The Solution is compatible with devices on iOS version 6 or higher and Android devices on version 3.0 or higher. A minimum 1GB Wireless Data Plan is recommended for each device. The Solution is compatible with Internet Explorer version 8 or higher, Firefox, Chrome and Safari. Not all features are available on all devices. See an AT&T representative for details.

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